

Waupun Public Library Disc Repair Service

1. Customers may bring in standard DVD and CD discs for cleaning/repair. Our machine cannot clean Blu-Rays or Blu-Ray based games. Each disc must be submitted in a case or plastic sleeve.
2. Library staff will clean/repair discs using the available on site disc cleaner.
3. \$1 for single-sided disc repair. \$2 for double-sided disc repair. The fee will be paid upon pick up of items. The Waupun Public Library will not provide refunds for any item that still does not work after a repair has been made.
4. Timeframe for cleaning is estimated to be one week. Discs will not be cleaned on a “while you wait” basis. Staff will call when discs are ready for pick up. Discs left at the library longer than 4 weeks after repair will be considered a donation to the library.
5. Please note not all discs can be repaired. We cannot repair discs that have been damaged by deep scratches, heat, chemicals, chips or cracks.
6. While most repaired discs will be returned in a like new condition, there may be text worn away near the center of the disc. This is normal and cannot be avoided. It should not affect the playability of the repaired disc.
7. There is a very low chance that a disc can become damaged in the disc cleaning machine. The Waupun Public Library is not responsible for damage caused to discs in the cleaning process.
8. Customers assume the entire risk related to this service. The Waupun Public Library is providing this service “as is” and the Waupun Public Library disclaims any and all warranties, whether expressed or implied. The customer agrees to indemnify and hold harmless the Waupun Public Library, its officers, employees and agents from and against all suits, claims, actions and expenses arising out of the use of this service.

Waupun Public Library – Disc Repair Request

The cost of each repair/cleaning is \$1 per single-sided discs, \$2 for double-sided discs.

Name: _____

Contact Information: _____

Title of DVD/CD/GAME:

1. _____

2. _____

3. _____

4. _____

5. _____

6. _____

7. _____

8. _____

9. _____

10. _____

(Add additional titles on additional forms.)

Disclaimer: I assume the entire risk related to this service. The Waupun Public Library is providing this service “as is” and the Waupun Public Library disclaims any and all warranties, whether expressed or implied. I agree to indemnify and hold harmless the Waupun Public Library, its officers, employees and agents from and against all suits, claims, actions and expenses arising out of the use of this service. I realize that not all discs can be repaired. The Waupun Public Library will not provide refunds for any item that still does not work after a repair has been made.

I have read the above disclaimer and agree to the terms of this service.

Signature _____ Date _____

Library staff use:

Date of drop off _____ Number of discs: _____ Date completed _____

Date contacted _____ Amount due _____